



Human Factors Awareness for Non-Clinical Staff

Are you a non-clinical NHS employee?



Admin & Clerical, Estates & Ancillary, Catering,
Security, Service Assistants, Transport...

The course covers:

- Decision Making under Stress
- Situational Awareness
- Communication
- Declaration of Emergencies / Critical Situations
- Effective Teamwork
- Human Error

We run a **FREE** half-day course for YOU

To book a place on this course...

Please contact 01709 649106 or
e-mail clinical.simulation@dbh.nhs.uk

*Places will be allocated subject to
availability.

Upcoming course dates:

- Thursday 23 March 2017 (09.00 – 12.30)
- Thursday 23 March 2017 (13.00 – 16.30)
- Tuesday 20 June 2017 (09.00 – 12.30)
- Tuesday 20 June 2017 (13.00 – 16.30)
- Thursday 14 September 2017 (09.00 – 12.30)
- Thursday 14 September 2017 (13.00 – 16.30)

