



Communication Skills in Palliative Care

- How do we communicate?
- What are the barriers to communication?
- Why listen?
- What is negative listening behaviour?
- What is positive listening behaviour?
- Why are some questions difficult to answer?
- What are my first steps?
- How can we help?

Do these questions make you stop and think?

Course Aims and Objectives:-

- To improve understanding of the importance of effective communication in the healthcare setting
- To gain knowledge and skills around communication and the impact this can have on the individual
- To experience scenarios using communication skills and simulation

To book a place or for further information please contact your Educational Lead or DBTH Simulation Centre on 01709 649106 or email dbth.clinical.simulation@nhs.net